Universal Multiple-Octet Coded Character Set International Organization for Standardization Organisation Internationale de Normalisation Международная организация по стандартизации

Doc Type: Working Group Document Title: Proposal to encode three additional emoticons the UCS Source: Karl Pentzlin Status: Individual Contribution Action: For consideration by JTC1/SC2/WG2 and UTC Date: 2010-10-22

#### 1. Introduction

Smileys (in Unicode terminology: Emoticons) are often used in questionnaires, where users can submit their opinion on specific questions either on a three-level scale (positive / neutral / negative), or on a five-level-scale (good / fair / neutral / below average / bad; see fig. 1, 2).

While the smileys used on the three-level scale are already encoded as:

U+263A WHITE SMILING FACE (positive)

U+1F610 NEUTRAL FACE (neutral)

U+2639 WHITE FROWNING FACE (negative),

the smileys for the intermediate answers of the five-level scale are not encoded yet.

The common representations for these intermediate levels are proposed here as SLIGHTLY SMILING FACE and SLIGHTLY FROWNING FACE.

Furthermore, a similar system was adopted by the Danish Ministry of Food, Agriculture and Fisheries (Ministeriet for Fødevarer, Landbrok og Fiskeri) for food inspection reports, which the inspected food shops and restaurants have to display (see <a href="http://www.findsmiley.dk/en-US/Forside.htm">http://www.findsmiley.dk/en-US/Forside.htm</a>). In 2001, this was introduced as a four-level system, employing the levels good/fair/neutral/bad. In 2008, this system was augmented by an "elite" smiley, which also is proposed here (see fig. 3, 5, 6, 8).

The introduction of this system in other countries is requested by NGOs (see fig. 7, 8 for Germany; showing two of the proposed characters in plain text).

# 2. Proposed Characters

## **Block: Emoticons**

## Faces

		SLIGHTLY FROWNING FACE $\rightarrow$ 2639 white frowning face
(::)	U+1F642	SLIGHTLY SMILING FACE $\rightarrow$ 263A white smiling face
$\bigcirc$		

	U+1F643	SMILING ELITE FACE
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# **Properties:**

1F641;SLIGHTLY FROWNING FACE;So;0;ON;;;;;N;;;; 1F642;SLIGHTLY SMILING FACE;So;0;ON;;;;N;;;; 1F643;SMILING ELITE FACE;So;0;ON;;;;;N;;;;

Proposal to encode three additional emoticons the UCS 2010-10-22

# Confusability issues:

None of the proposed symbols are intended to be usable in identifiers or IDNs (like URLs or email addresses). Thus, no confusability issues are raised in this area.

## 3. Examples and Figures

. Were the staff you hav	e dealt with professior	al and helpful?		
-				
Comments				
2. Were your views taken	in to account during y	our assessment?	-	

**Fig. 2:** Excerpt from a file retrieved 2010-10-22 from <u>http://childrens-research-centre.open.ac.uk/research/The\_Exercise\_q\_ames\_Wright.doc</u> (employing deviating designs for the first and second emoticon).

In questions 1-5 please tick the smiley face that matches what you think. Here's an example -

I love Manchester United



Fig. 3: http://www.findsmiley.dk/da-DK/om\_findsmiley\_dk/Forside.htm (retrieved 2010-10-22).



Proposal to encode three additional emoticons the UCS 2010-10-22

Page 2 of 6

Fig. 4: http://www.findsmiley.dk/da-DK/lkoner/Forside.htm (retrieved 2010-10-22).



Fig. 5: Content of the font "Smiley FVST" downloadable as: http://www.findsmiley.dk/NR/rdonlyres/D89632D4-EC1E-4836-85BA-8B9C8F41D5E5/0/Smiley\_FVST.ttf

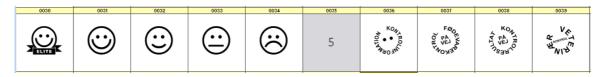


Fig. 6: Example of a Danish control report, retrieved 2010-10-22 from: http://www.spiegel.de/fotostrecke/fotostrecke-59371-4.html



Proposal to encode three additional emoticons the UCS 2010-10-22

#### Fig. 7: Excerpt from p.1 of: (retrieved 2010-10-22)

http://www.foodwatch.de/foodwatch/content/e10/e26043/e26050/e26133/DasdaenischeSmiley-System\_ger.pdf

#### Vier Smileys zeigen Kontrollergebnisse

Kontrollen in Lebensmittelbetrieben erfolgen ohne vorherige Ankündigung. Bewertet wird die Einhaltung der gesetzlich festgelegten Lebensmittelstandards wie z. B. Hygiene, Eigenkontrolle, Kennzeichnung, Zulassungen, Zusatzstoffe, Kontaminanten usw. Seitdem müssen alle Lebensmittelverkaufsstätten, Restaurants, Imbisse, Kantinen und auch Küchen von Schulen oder Altersheimen ihren Kontrollbericht sofort an gut sichtbarer Stelle aushängen; zusätzlich wird dieser im Internet veröffentlicht. Vier verschiedene Smileys zeigen dem Verbraucher auf einen Blick das Ergebnis der Kontrolle:

Die Kontrolle hat keine Beanstandungen e	ergeben
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- Bestimmte Regeln müssen besser beachtet werden (Ermahnung)
  - An das Unternehmen wurde durch die Kontrollbehörde eine Verfügung oder ein Verbot ausgesprochen
  - Das Unternehmen hat eine Strafverfügung erhalten oder wurde an die Polizei gemeldet

## Fig. 8: Excerpt from p.2 of: (retrieved 2010-10-22)

 $(\alpha)$ 

http://www.foodwatch.de/foodwatch/content/e10/e26043/e26050/e26133/DasdaenischeSmiley-System\_ger.pdf

Auch rein statistisch lässt sich die Erfolgsgeschichte des Smileys belegen:

Prozentuale Verteilung der vergebenen Smileys nach Jahren seit der Einführung, in Prozent

	2002	2003	2004	2005	2006	2007	2008
$\odot$	70,1	75,2	75,1	76,7	76,3	75,0	82,8
0	26,2	21,1	21,2	19,6	19,6	17,5	12,7
9	1,9	1,6	1,7	1,5	1,4	2,0	1,2
0	1,8	2,2	2,0	2,1	2,6	5,5	3,3
Gesamt	100	100	100	100	100	100	100

Dies zeigt deutlich, dass die überwiegende Zahl der kontrollierten Betriebe mittlerweile nach dem besten Smiley strebt, auch wenn es einen einstelligen Bodensatz von Betrieben gibt, die mit dem schlechtesten Smiley leben müssen.

# Neues "Elite-Smiley"

Um das System weiter zu verbessern, wurde vom dänischen Lebensmittelministerium im Jahr 2008 das "Elite-Smiley" 🛱 eingeführt, das mittlerweile gut 40 Prozent der kontrollierten Betriebe erhalten haben. Dieses Elite-Smiley erhalten alle Verkaufsstätten, die bei den letzten vier Prüfungen mit dem besten Smiley bewertet wurden und bei denen es zusätzlich in den letzten 12 Monaten zu keinerlei Beanstandungen gekommen ist.

Proposal to encode three additional emoticons the	UCS
2010-10-22	

ISO/IEC JTC 1/SC 2/WG 2 PROPOSAL SUMMARY FORM TO ACCOMPANY SUBMISSIONS FOR ADDITIONS TO THE REPERTOIRE OF ISO/IEC 10646. <sup>1</sup> Please fill all the sections A, B and C below. Please read Principles and Procedures Document (P & P) from <u>.http://www.dkuug.dk/JTC1/SC2/WG2/docs/principles.html</u> . for					
guidelines and details before filling this form. Please ensure you are using the latest Form from <u>http://www.dkuug.dk/JTC1/SC2/WG2/docs/summaryform.html</u> .					
See also <u>http://www.dkuug.dk/JTC1/SC2/WG2/docs/roadmaps.html</u> for latest <i>Roadmaps</i> .					
1. Title: Proposal to encode three additional emoticons the UCS					
2. Requester's name:       Karl Pentzlin         3. Requester type (Member body/Liaison/Individual contribution):       Individual contribution         4. Submission date:       2010-10-22         5. Requester's reference (if applicable):       6. Choose one of the following:         This is a complete proposal:       Yes         (or) More information will be provided later:       Yes					
B. Technical – General					
1. Choose one of the following:       No         a. This proposal is for a new script (set of characters):       No         Proposed name of script:       No         b. The proposal is for addition of character(s) to an existing block:       Yes         Name of the existing block:       Emoticons					
2. Number of characters in proposal: 3					
3. Proposed category (select one from below - see section 2.2 of P&P document):         A-Contemporary       X         B.1-Specialized (small collection)         C-Major extinct         F-Archaic Hieroglyphic or Ideographic         4. Is a repertoire including character names provided?					
<ul> <li>a. If YES, are the names in accordance with the "character naming guidelines" in Annex L of P&amp;P document?</li> <li>b. Are the character shapes attached in a legible form suitable for review?</li> <li>5. Fonts related:</li> </ul>					
a. Who will provide the appropriate computerized font to the Project Editor of 10646 for publishing the standard?					
<i>TBD</i> b. Identify the party granting a license for use of the font by the editors (include address, e-mail, ftp-site, etc.): <i>TBD</i>					
6. References: a. Are references (to other character sets, dictionaries, descriptive texts etc.) provided? Yes b. Are published examples of use (such as samples from newspapers, magazines, or other sources) of proposed characters attached? Yes					
7. Special encoding issues: Does the proposal address other aspects of character data processing (if applicable) such as input, presentation, sorting, searching, indexing, transliteration etc. (if yes please enclose information)?					
8. Additional Information: Submitters are invited to provide any additional information about Properties of the proposed Character(s) or Script that will assist in correct understanding of and correct linguistic processing of the proposed character(s) or script. Examples of such properties are: Casing information, Numeric information, Currency information, Display behaviour information such as line breaks, widths etc., Combining behaviour, Spacing behaviour, Directional behaviour, Default Collation behaviour, relevance in Mark Up contexts, Compatibility equivalence and other Unicode normalization related information. See the Unicode standard at <a href="http://www.unicode.org">http://www.unicode.org</a> . for such information on other scripts. Also see <a href="http://www.unicode.org/Public/UNIDATA/UCD.html">http://www.unicode.org</a> . for such information by the Unicode Technical Committee for inclusion in the Unicode Standard.					
<sup>1</sup> Form number: N3702-F (Original 1994-10-14: Revised 1995-01, 1995-04, 1996-04, 1996-08, 1999-03, 2001-05, 2001-09, 2003-					

.<sup>1</sup> Form number: N3702-F (Original 1994-10-14; Revised 1995-01, 1995-04, 1996-04, 1996-08, 1999-03, 2001-05, 2001-09, 2003-11, 2005-01, 2005-09, 2005-10, 2007-03, 2008-05, 2009-11)

Proposal to encode three additional emoticons the UCS 2010-10-22

C. Technical - Justification
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C. Technical - Justification	
1. Has this proposal for addition of character(s) been submitted before?	No
If YES explain	
2. Has contact been made to members of the user community (for example: National Body,	
user groups of the script or characters, other experts, etc.)?	n/a
If YES, with whom? If YES, available relevant documents: The proposer himself is a member of the use	er community
3. Information on the user community for the proposed characters (for example:	
size, demographics, information technology use, or publishing use) is included?	Everybody
Reference: See text	
4. The context of use for the proposed characters (type of use; common or rare)	Common
Reference: See text	
5. Are the proposed characters in current use by the user community?	Yes
If VEC, where 2. Deferences	
6. After giving due considerations to the principles in the P&P document must the proposed character	
in the BMP?	No
If YES, is a rationale provided?	
If YES, reference:	
7. Should the proposed characters be kept together in a contiguous range (rather than being scattered	ed)? Yes
8. Can any of the proposed characters be considered a presentation form of an existing	·
character or character sequence?	No
If YES, is a rationale for its inclusion provided?	
If YES, reference:	
9. Can any of the proposed characters be encoded using a composed character sequence of either	
existing characters or other proposed characters?	No
If YES, is a rationale for its inclusion provided?	
If YES, reference:	
10. Can any of the proposed character(s) be considered to be similar (in appearance or function)	
	No
If YES, is a rationale for its inclusion provided?	
If YES, reference:	
11. Does the proposal include use of combining characters and/or use of composite sequences?	No
If YES, is a rationale for such use provided?	
If YES, reference:	
Is a list of composite sequences and their corresponding glyph images (graphic symbols) provi	ded?
If YES, reference:	
12. Does the proposal contain characters with any special properties such as	
control function or similar semantics?	No
If YES, describe in detail (include attachment if necessary)	
	No
If YES, is the equivalent corresponding unified ideographic character(s) identified?	
If YES, reference:	