

# News Release



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## AMTRAK SETS RIDERSHIP RECORD AND MOVES THE NATION'S ECONOMY FORWARD America's Railroad helps communities grow and prosper

WASHINGTON – [Amtrak](#) carried a record 31.6 million passengers in Fiscal Year 2013, delivering nationwide benefits, providing vital transportation services, advancing America's economy and demonstrating the value and convenience of the national passenger rail network. It is the tenth ridership record in 11 years.

“Amtrak moves people, the economy and the nation forward everywhere the trains go,” said President and CEO Joe Boardman.

“In towns all across America, Amtrak brings economic opportunities for people, businesses and communities to grow and prosper,” stated Tony Coscia, chairman of the Amtrak board of directors.

During FY 2013, Amtrak's state-supported corridor services grew to a new record of 15.4 million passengers. In addition, all long distance routes combined had the best ridership in 20 years with 4.8 million passengers. Ridership for all Northeast Corridor services reached 11.4 million passengers, the second best year ever. As evidence of a strong ridership rebound following Super Storm Sandy, the *Northeast Regional* service set a new record.

Also, FY 2013 produced eight individual monthly ridership records, the single best month in Amtrak history and new records on 20 routes. In addition, ticket revenue increased to a record \$2.1 billion.

State-supported services are vital links in the Amtrak national network. The power of increasing demand for passenger rail is recognized through state investments to improve service, speed and safety. In addition, states and communities realize stations served by Amtrak are anchors for economic development, catalysts for historic preservation and tourism growth, sites for commercial and cultural uses, and points of civic pride.

Amtrak itself is an economic engine that returns nearly three dollars to local communities

-more-

**NATIONAL RAILROAD PASSENGER CORPORATION**

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for every one dollar of federal investment (FY 2010-FY 2012). This support has allowed Amtrak to place more than \$12.6 billion back into the economy through the purchasing of goods and services and employee salaries to maintain, operate and improve its national network.

“This year’s record ridership was achieved station by station in the more than 500 communities across America that Amtrak serves,” said Boardman. Attached is a listing of the top five stations per state by ons/off.

To celebrate the customers who ride America’s Railroad, Amtrak featured a different #AmtrakStories portrait and passenger story on the [Amtrak blog](#) for 31 days. Starting today, passengers are encouraged to share their rail travel stories and pictures in celebration of the record ridership year at [AmtrakStories.com](#) for a chance to win prizes.

**About Amtrak®**

Amtrak is America’s Railroad®, the nation’s intercity passenger rail service and its high-speed rail operator. Amtrak and its state and commuter partners move people, the economy and the nation forward. Formally known as the National Railroad Passenger Corporation, Amtrak is governed by a nine member board of directors appointed by the President of the United States and confirmed by the U.S. Senate. Anthony R. Coscia is board chairman and Jeffrey R. Moreland serves as vice chairman. In FY 2013, a record 31.6 million passengers traveled on Amtrak on more than 300 daily trains – at speeds up to 150 mph (241 kph) – that connect 46 states, the District of Columbia and three Canadian Provinces. Enjoy the journey® at [Amtrak.com](#) or call 800-USA-RAIL for schedules, fares and more information. For updates, Like us on [Facebook](#), Follow us on Twitter ([@Amtrak](#)) and check out our blog at [blog.amtrak.com](#).

# Ridership tables attached #

## Amtrak Fiscal Year 2013 Ridership and Revenue (10/01/12-9/30/13)

	Ridership			Ticket Revenue		
	FY13	FY12	% change vs.	FY13	FY12	% change vs.
			FY12			FY12
<b>Northeast Corridor (Boston-Washington)</b>						
<i>Acela Express</i>	3,343,143	3,395,354	-1.5	\$530,820,821	\$508,080,295	+4.5
<i>Northeast Regional</i>	8,044,216	8,014,175	+0.4	\$568,744,563	\$535,700,003	+6.2
Special Trains	8,647	13,372	-35.3	\$1,452,138	\$2,131,944	-31.9
<b>Subtotal</b>	<b>11,396,006</b>	<b>11,422,901</b>	<b>-0.2</b>	<b>\$1,101,017,522</b>	<b>\$1,045,912,242</b>	<b>+5.3</b>
<b>State Supported</b>						
<i>Ethan Allen</i>	53,271	54,376	-2.0	\$2,825,134	\$2,829,307	-0.1
<i>Vermont</i>	84,109	82,086	+2.5	\$5,029,712	\$4,761,018	+5.6
Albany-Niagara Falls-Toronto service	406,973	407,729	-0.2	\$23,796,560	\$24,600,726	-3.3
<i>Downeaster</i> service	559,977	541,757	+3.4	\$8,211,723	\$7,741,844	+6.1
<i>Shuttles</i> (New Haven-Springfield)	390,027	384,834	+1.3	\$11,944,482	\$11,723,569	+1.9
<i>Keystone Service</i>	1,466,504	1,420,392	+3.2	\$35,442,502	\$32,970,951	+7.5
<i>Empire Service</i> (New York City-Albany)	1,081,329	1,062,715	+1.8	\$44,299,328	\$43,877,344	+1.0
<i>Lincoln Service</i> (Chicago-St. Louis)	655,465	597,519	+9.7	\$16,382,439	\$13,353,833	+22.7
<i>Hiawatha Service</i>	820,789	838,355	-2.1	\$16,287,184	\$15,963,261	+2.0
<i>Wolverine</i> service	509,100	484,138	+5.2	\$19,398,853	\$17,704,897	+9.6
<i>Illini &amp; Saluki</i> (Chicago-Carbondale)	340,741	325,255	+4.8	\$9,562,149	\$9,258,647	+3.3
<i>Illinois Zephyr &amp; Carl Sandburg</i> (Chicago-Quincy)	228,722	232,592	-1.7	\$5,788,619	\$5,687,467	+1.8
<i>Heartland Flyer</i>	81,226	87,873	-7.6	\$2,022,956	\$2,086,587	-3.0
<i>Pacific Surfliner</i> service	2,705,823	2,640,342	+2.5	\$62,576,548	\$58,595,820	+6.8
<i>Amtrak Cascades</i> service	811,692	845,099	-4.0	\$29,269,205	\$30,886,455	-5.2
<i>Capitol Corridor</i> service	1,701,185	1,746,397	-2.6	\$27,699,783	\$27,927,540	-0.8
<i>San Joaquin</i> service	1,219,818	1,144,616	+6.6	\$39,401,591	\$38,661,536	+1.9
<i>Adirondack</i>	133,008	131,869	+0.9	\$7,035,147	\$6,748,333	+4.3
<i>Blue Water</i>	191,106	189,193	+1.0	\$6,228,730	\$6,094,659	+2.2
Washington-Lynchburg service	186,125	184,907	+0.7	\$11,744,966	\$11,411,821	+2.9
Washington-Newport News service	578,368	623,864	-7.3	\$32,916,626	\$34,286,847	-4.0
Washington - Norfolk	127,937	-	-	\$6,233,871	-	-
<i>Hoosier State</i>	36,768	36,669	+0.3	\$892,553	\$856,675	+4.2
<i>Missouri River Runner</i> (Kansas City-St. Louis)	199,470	195,885	+1.8	\$5,617,913	\$5,139,069	+9.3
<i>Pennsylvanian</i>	218,917	212,006	+3.3	\$10,431,324	\$9,281,813	+12.4
<i>Pere Marquette</i>	104,491	109,321	-4.4	\$3,152,828	\$3,276,210	-3.8
<i>Carolinian</i>	317,550	306,419	+3.6	\$19,841,847	\$18,652,552	+6.4
<i>Piedmont</i> service	170,266	162,657	+4.7	\$3,325,948	\$3,077,031	+8.1
Buses	-	-	-	\$8,161,199	\$7,858,849	+3.8
Special Trains	29,314	32,612	-10.1	\$2,577,784	\$2,747,535	-6.2
<b>Subtotal</b>	<b>15,410,071</b>	<b>15,081,477</b>	<b>+2.2</b>	<b>\$478,099,504</b>	<b>\$458,062,196</b>	<b>+4.4</b>
<b>National (Long Distance) Network</b>						
<i>Silver Star</i>	414,077	425,794	-2.8	\$34,095,273	\$35,080,321	-2.8
<i>Cardinal</i>	113,103	116,373	-2.8	\$7,733,458	\$7,536,903	+2.6
<i>Silver Meteor</i>	373,162	375,164	-0.5	\$39,558,152	\$39,773,225	-0.5
<i>Empire Builder</i>	536,391	543,072	-1.2	\$67,394,779	\$66,655,153	+1.1
<i>Capitol Limited</i>	229,668	226,884	+1.2	\$21,373,833	\$20,480,182	+4.4
<i>California Zephyr</i>	376,932	376,459	+0.1	\$49,864,217	\$47,605,728	+4.7
<i>Southwest Chief</i>	355,815	355,316	+0.1	\$45,129,813	\$44,183,540	+2.1
<i>City of New Orleans</i>	256,816	253,170	+1.4	\$21,440,868	\$20,768,426	+3.2
<i>Texas Eagle</i>	340,081	337,973	+0.6	\$27,650,161	\$26,304,505	+5.1
<i>Sunset Limited</i>	102,924	101,217	+1.7	\$12,275,400	\$11,584,844	+6.0
<i>Coast Starlight</i>	479,522	454,443	+5.5	\$42,786,995	\$40,826,562	+4.8
<i>Lake Shore Limited</i>	395,455	403,700	-2.0	\$32,919,676	\$32,785,725	+0.4
<i>Palmetto</i>	207,915	198,260	+4.9	\$17,929,176	\$17,342,317	+3.4
<i>Crescent</i>	306,733	304,266	+0.8	\$32,233,213	\$32,584,682	-1.1
<i>Auto Train</i>	265,274	264,096	+0.4	\$73,505,625	\$72,518,200	+1.4
<b>Subtotal</b>	<b>4,753,868</b>	<b>4,736,187</b>	<b>+0.4</b>	<b>\$525,890,638</b>	<b>\$516,030,313</b>	<b>+1.9</b>
<b>Amtrak Total</b>	<b>31,559,945</b>	<b>31,240,565</b>	<b>+1.0</b>	<b>\$2,105,007,664</b>	<b>\$2,020,004,751</b>	<b>+4.2</b>

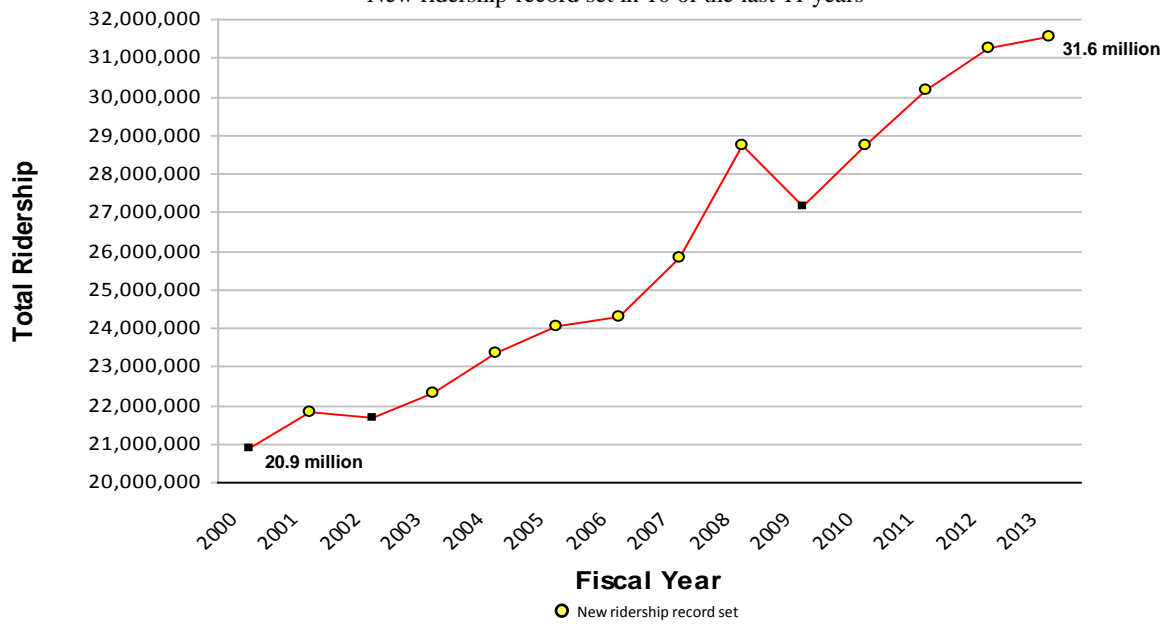
Note: Ridership to some locations south and west of Chicago is shared by state-supported and national network trains, as shown above. Combined ridership for all Amtrak trains on these corridors is as follows for FY13: Chicago-St. Louis, 740,275 (up 10%); Chicago-Carbondale, 393,231 (up 5%) and Chicago-Quincy, 261,577 (down 1%).

## Amtrak Ridership Growth

*"Amtrak moves people, the economy and the nation forward everywhere the trains go."*  
Amtrak President and CEO Joe Boardman

Ridership record of 31.6 million passengers in FY2013

New ridership record set in 10 of the last 11 years



## FY13 Amtrak Station Ons/Offs Top Five Stations, Total State Ons/Offs

Station	FY13 Ons/Offs
<b>Alabama</b>	
Birmingham, AL	48,759
Tuscaloosa, AL	11,598
Anniston, AL	5,835
Total Alabama Ons/Offs – 66,192	
<b>Arizona</b>	
Flagstaff, AZ	40,390
Tucson, AZ	25,921
Maricopa, AZ	12,945
Kingman, AZ	10,523
Williams Jct., AZ	6,944
Total Arizona Ons/Offs – 107,072	
<b>Arkansas</b>	
Little Rock, AR	22,351
Texarkana, AR	8,903
Walnut Ridge, AR	4,731
Malvern, AR	2,101
Arkadelphia, AR	1,787
Total Arkansas Ons/Offs - 41,183	
<b>California</b>	
Los Angeles, CA	1,643,706
Sacramento, CA	1,132,750
San Diego, CA	686,953
Emeryville, CA	598,859
Bakersfield, CA	546,439
Total California Ons/Offs – 12,218,615	
<b>Colorado</b>	
Denver, CO	108,124
Glenwood Springs, CO	33,113
Grand Junction, CO	29,826
Winter Park-Fraser, CO	7,250
La Junta, CO	6,711
Total Colorado Ons/Offs – 198,216	
<b>Connecticut</b>	
New Haven, CT	745,530
Stamford, CT	388,733
Hartford, CT	187,357
New London, CT	161,405
Bridgeport, CT	80,309
Total Connecticut Ons/Offs - 1,757,210	
<b>Delaware</b>	
Wilmington, DE	738,313
Newark, DE	12,971
Total Delaware Ons/Offs – 751,284	
<b>District of Columbia</b>	
Washington, DC	5,033,392
Total District of Columbia - 5,033,392	

Station	FY13 Ons/Offs
<b>Florida</b>	
Sanford, FL (Auto Train)	265,274
Orlando, FL	160,442
Tampa, FL	139,412
Jacksonville, FL	94,277
Miami, FL	84,293
Total Florida Ons/Offs – 1,120,959	
<b>Georgia</b>	
Atlanta, GA	99,005
Savannah, GA	71,658
Jesup, GA	10,692
Gainesville, GA	6,464
Toccoa, GA	4,266
Total Georgia Ons/Offs – 192,085	
<b>Idaho</b>	
Sandpoint, ID	9,196
Total Idaho Ons/Offs – 9,596	
<b>Illinois</b>	
Chicago, IL	3,522,388
Bloomington-Normal, IL	263,235
Springfield, IL	202,095
Champaign-Urbana, IL	190,851
Carbondale, IL	135,891
Total Illinois Ons/Offs - 5,178,600	
<b>Indiana</b>	
Indianapolis, IN	36,162
South Bend, IN	25,613
Lafayette, IN	24,925
Waterloo, IN	24,299
Elkhart, IN	20,080
Total Indiana Ons/Offs – 154,918	
<b>Iowa</b>	
Osceola, IA	14,799
Mount Pleasant, IA	12,613
Ottumwa, IA	11,735
Burlington, IA	8,811
Fort Madison, IA	7,246
Total Iowa Ons/Offs – 59,825	
<b>Kansas</b>	
Newton, KS	14,564
Topeka, KS	10,571
Garden City, KS	7,355
Lawrence, KS	7,204
Hutchinson, KS	5,303
Total Kansas Ons/Offs – 50,146	
<b>Kentucky</b>	
Fulton, KY	4,588
Ashland, KY	3,007
Maysville, KY	2,411
South Portsmouth, KY	1,010
Total Kentucky Ons/Offs – 11,116	

## FY13 Amtrak Station Ons/Offs Top Five Stations, Total State Ons/Offs

Station	FY13 Ons/Offs
<b>Louisiana</b>	
New Orleans, LA	212,426
Hammond, LA	15,602
Slidell, LA	7,596
Lafayette, LA	6,590
Lake Charles, LA	3,856
Total Louisiana Ons/Offs - 249,865	
<b>Maine</b>	
Portland, ME	190,353
Wells, ME	52,448
Saco, ME	50,043
Brunswick, ME	30,187
Old Orchard Beach, ME	17,764
Total Maine Ons/Offs – 356,045	
<b>Maryland</b>	
Baltimore, MD	1,065,576
BWI Airport, MD	710,513
New Carrollton, MD	168,069
Aberdeen, MD	43,968
Cumberland, MD	11,835
Total Maryland Ons/Offs – 2,004,985	
<b>Massachusetts</b>	
Boston, MA	1,434,148
Boston Back Bay, MA	540,770
Boston-North, MA	475,447
Route 128, MA	426,032
Springfield, MA	141,947
Total Massachusetts Ons/Offs - 3,115,816	
<b>Michigan</b>	
Ann Arbor, MI	158,717
Kalamazoo, MI	129,858
Dearborn, MI	81,878
Detroit, MI	70,626
East Lansing, MI	66,398
Total Michigan Ons/Offs – 908,878	
<b>Minnesota</b>	
St. Paul-Minneapolis, MN	116,991
Winona, MN	23,507
St. Cloud, MN	13,537
Red Wing, MN	9,525
Staples, MN	6,359
Total Minnesota Ons/Offs – 175,622	
<b>Mississippi</b>	
Jackson, MS	48,327
Greenwood, MS	15,730
Hattiesburg, MS	13,056
Meridian, MS	11,500
McComb, MS	6,496
Total Mississippi Ons/Offs – 113,695	

Station	FY13 Ons/Offs
<b>Missouri</b>	
St. Louis, MO	378,146
Kansas City, MO	164,859
Kirkwood, MO	59,770
Jefferson City, MO	50,598
Lees Summit, MO	31,074
Total Missouri Ons/Offs – 774,009	
<b>Montana</b>	
Whitefish, MT	66,840
East Glacier Park, MT	14,814
Shelby, MT	14,459
Havre, MT	13,392
Wolf Point, MT	8,019
Total Montana Ons/Offs – 148,612	
<b>Nebraska</b>	
Omaha, NE	24,410
Lincoln, NE	13,160
Hastings, NE	5,865
McCook, NE	3,638
Holdrege, NE	2,335
Total Nebraska Ons/Offs – 49,408	
<b>Nevada</b>	
Reno, NV	78,827
Elko, NV	9,657
Winnemucca, NV	4,481
Total Nevada Ons/Offs – 92,965	
<b>New Hampshire</b>	
Exeter, NH	101,543
Dover, NH	61,708
Durham, NH	60,978
Claremont, NH	2,123
Total New Hampshire Ons/Offs – 226,352	
<b>New Jersey</b>	
Newark, NJ	656,822
Trenton, NJ	425,075
Metropark, NJ	383,353
Newark Airport, NJ	129,565
Princeton Jct., NJ	45,685
Total New Jersey Ons/Offs - 1,649,552	
<b>New Mexico</b>	
Albuquerque, NM	78,126
Raton, NM	15,733
Gallup, NM	15,647
Lamy, NM	12,551
Las Vegas, NM	5,376
Total New Mexico Ons/Offs – 129,551	

## FY13 Amtrak Station Ons/Offs Top Five Stations, Total State Ons/Offs

Station	FY13 Ons/Offs
<b>New York</b>	
New York, NY	9,556,424
Albany-Rensselaer, NY	764,898
Rhinecliff, NY	184,452
Hudson, NY	174,968
Syracuse, NY	154,903
Total New York Ons/Offs -	11,641,043
<b>North Carolina</b>	
Charlotte, NC	201,481
Raleigh, NC	159,584
Greensboro, NC	139,869
Cary, NC	88,669
Durham, NC	83,232
Total North Carolina Ons/Offs –	978,859
<b>North Dakota</b>	
Williston, ND	51,076
Minot, ND	41,615
Fargo, ND	22,497
Grand Forks, ND	19,422
Stanley, ND	9,411
Total North Dakota Ons/Offs -	154,800
<b>Ohio</b>	
Toledo, OH	68,463
Cleveland, OH	50,940
Cincinnati, OH	15,213
Sandusky, OH	9,591
Bryan, OH	6,693
Total Ohio Ons/Offs –	161,986
<b>Oklahoma</b>	
Oklahoma City, OK	54,952
Norman, OK	13,902
Ardmore, OK	9,729
Pauls Valley, OK	5,360
Purcell, OK	2,431
Total Oklahoma Ons/Offs –	86,374
<b>Oregon</b>	
Portland, OR	652,455
Eugene, OR	118,006
Salem, OR	71,618
Albany, OR	40,208
Klamath Falls, OR	33,929
Total Oregon Ons/Offs –	937,197
<b>Pennsylvania</b>	
Philadelphia, PA	4,125,503
Lancaster, PA	578,731
Harrisburg, PA	571,940
Paoli, PA	175,299
Pittsburgh, PA	135,137
Total Pennsylvania Ons/Offs –	6,296,688

Station	FY13 Ons/Offs
<b>Rhode Island</b>	
Providence, RI	660,267
Kingston, RI	152,403
Westerly, RI	39,186
Total Rhode Island Ons/Offs –	851,856
<b>South Carolina</b>	
Charleston, SC	82,147
Florence, SC	52,003
Columbia, SC	36,349
Yemassee, SC	14,915
Kingstree, SC	14,669
Total South Carolina Ons/Offs –	239,650
<b>Tennessee</b>	
Memphis, TN	76,171
Newbern-Dyersburg, TN	4,192
Total Tennessee Ons/Offs –	80,363
<b>Texas</b>	
Fort Worth, TX	129,389
San Antonio, TX	68,268
Dallas, TX	56,564
Longview, TX	41,305
Austin, TX	38,929
Total Texas Ons/Offs –	445,054
<b>Utah</b>	
Salt Lake City, UT	43,903
Provo, UT	6,262
Green River, UT	2,873
Helper, UT	2,245
Total Utah Ons/Offs –	55,283
<b>Vermont</b>	
Essex Jct., VT	20,579
Brattleboro, VT	18,661
Rutland, VT	16,815
White River Jct., VT	15,480
Montpelier Jct., VT	8,081
Total Vermont Ons/Offs –	100,829
<b>Virginia</b>	
Richmond (Staples Mill), VA	372,592
Lorton, VA (Auto Train)	265,274
Alexandria, VA	180,063
Charlottesville, VA	131,127
Newport News, VA	128,317
Total Virginia Ons/Offs -	1,607,271
<b>Washington</b>	
Seattle, WA	640,054
Tacoma, WA	126,027
Vancouver, WA	98,473
Spokane, WA	63,975
Olympia/Lacey, WA	63,065
Total Washington Ons/Offs -	1,281,739

## FY13 Amtrak Station Ons/Offs Top Five Stations, Total State Ons/Offs

Station	FY13 Ons/Offs
<b>West Virginia</b>	
Huntington, WV	11,186
Charleston, WV	10,038
Martinsburg, WV	9,331
Hinton, WV	8,897
Harpers Ferry, WV	6,287
Total West Virginia Ons/Offs –	
56,112	
<b>Wisconsin</b>	
Milwaukee, WI	617,153
Milwaukee-Mitchell Airport, WI	160,254
Sturtevant, WI	74,031
La Crosse, WI	28,128
Columbus, WI	16,188
Total Wisconsin Ons/Offs -927,782	

Note: Numbers are total ons/off at each station/state; not every state had five stations; special train stops not included, but passengers are included in state total