

City of El Paso

FY2013 City Manager's Proposed Budget



El Paso Convention & Visitors Bureau El Paso Convention & Performing Arts Centers

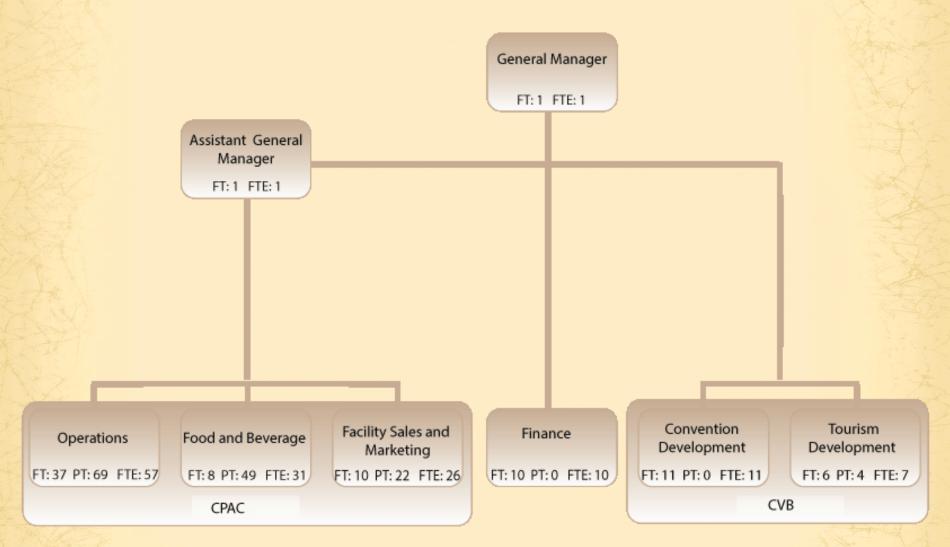
Mission Statement:

The mission of the El Paso Convention & Visitors Bureau and the El Paso Convention & Performing Arts Centers is to strengthen the economy of Greater El Paso by attracting individuals, families and groups to visit El Paso for business or pleasure, while providing consistently superior visitor services and delivering a pleasurable and memorable experience.

Additionally, we are committed to the continued development of the city's quality of life for area residents.



Organizational Chart



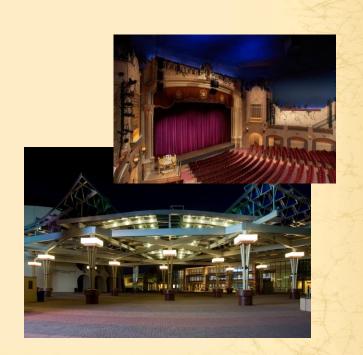
El Paso Convention & Visitors Bureau (CVB) El Paso Convention & Performing Arts Centers (CPAC)

Destination Marketing – CVB

- Convention and Meetings Development
- Leisure and Business Tourism Development
- Convention Services
- Visitor Information Centers (Downtown, Airport, Fort Bliss)
- Film Commission

Facilities Operations and Marketing — CPAC

- Judson F. Williams Convention Center
- Abraham Chavez Theatre
- Plaza Theatre Performing Arts Centre
- McKelligon Canyon Amphitheatre and Pavilion
- Union Plaza Transit Terminal Garage
- Glory Road Transit Terminal Garage
- Food and Beverage Services Savor El Paso



El Paso Convention & Visitors Bureau (CVB) El Paso Convention & Performing Arts Centers (CPAC)

Performance Measures

- Increase HOT Revenue
- Increase Facility Revenues
- Reduce / Maintain Expenses
- Develop Theatre Patron Attendance
- Support Days of Use by Non-Profit Groups
- Optimize Quality of Services; Positive Client Feedback

Impact on Council's Strategic Plan

- Enhance Quality of Life for El Pasoans
- Facilitate Economic Growth and Employment
- Strategic Communications and Imaging
- Downtown Development

El Paso Convention & Visitors Bureau (CVB) El Paso Convention & Performing Arts Centers (CPAC)

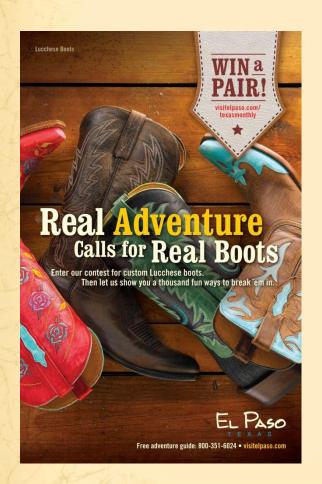
Objectives

- Direct the Strategic Communications and Marketing Initiative.
- Collaborate with the new Development and Tourism Portfolio
 - Focus on Tourism and Economic Development
 - Support Hotel Development and Downtown Development
 - Continue partnerships with Museum and Cultural Affairs Department (MCAD)
- Support actions recommended by the CVB commissioned white paper to address Convention Activity and Convention Hotel development
- Remain poised for a greatly changing landscape with AAA Stadium Development and Quality of Life Projects.
- Focus on **Downtown and McKelligon Canyon Events** to include free programming.
- Continue to develop convention and meeting activity while adopting a key role in sporting event and tournament activity.

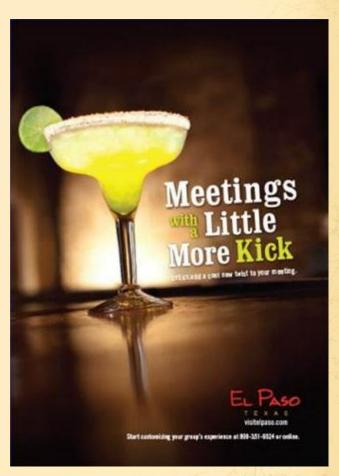
Convention & Tourism Highlights

- El Paso's hotel occupancy averages 64% YTD surpassing the state's average of 61.8% YTD and the national average of 59.1%.
- El Paso's revenues in lodging for 2011 of \$157,652,834 surpassed the recordsetting level of 2008, El Paso's highest revenue year.
- 2.3 million visitors come to El Paso each year, helping to pump \$1.5 billion into the local economy.
- Each visitor spends an average of \$180 per day in El Paso, 39% more than the state average.
- El Paso employs 12,500 people in the hospitality industry.
- Secured 38 convention/tournament bookings for future years resulting in 13,588 in attendance and 12,700 room nights not including the 2015 United States Bowling Congress Open Championships which will contribute 100,000 in attendance and an additional 60,000 room nights.

Real Adventure Seen In...

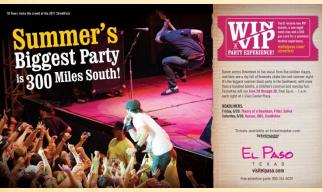


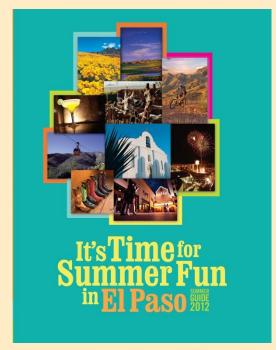
Southwest Spirit **Texas Monthly** Texas Parks & Wildlife Texas Highways True West Bliss Now! Meetings and Conventions Rejuvenate Texas Meetings and Events Sun Bowl Fan Guide Meeting Planners Guide El Heraldo de Chihuahua El Diario de Chihuahua Enfiestate

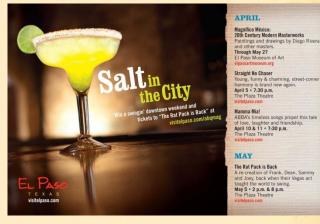


Ramped up advertising efforts in the **Albuquerque** market. Ads featuring opportunities to win free tickets and weekend getaways ran in The Albuquerque Journal, ABQ the Magazine and the Alibi Weekly.











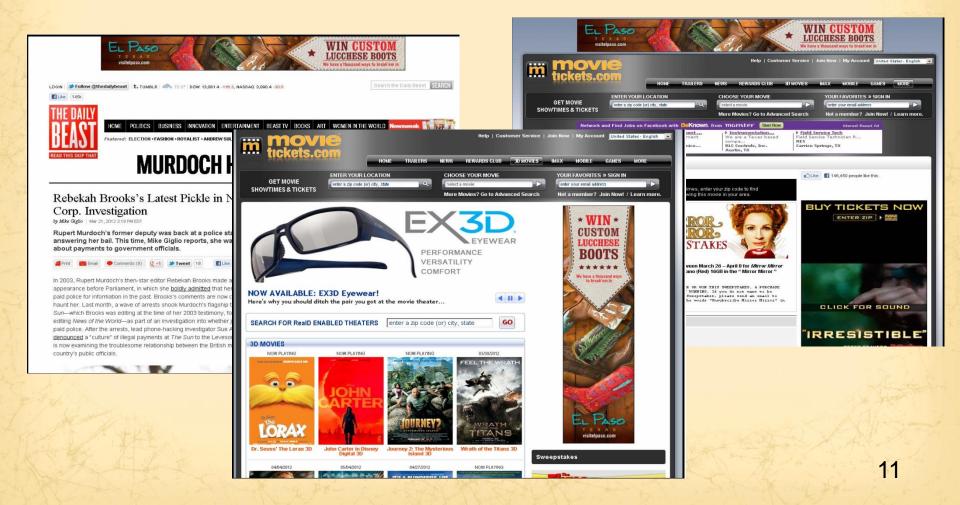
visitaelpaso.com 🔊

Partnered with a well-respected agency in Mexico, Atmosfera Productions to launch a full ad campaign in Chihuahua.

"El Paso es Tuyo" was crafted to encourage families and groups of friends to spend their weekends and holidays in El Paso.

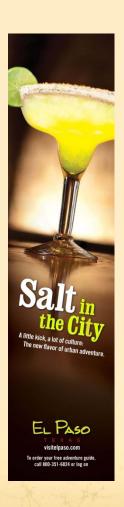


Launched a geographically targeted **digital advertising campaign** that reached audiences in Texas, New Mexico, Arizona and Chicago. We are guaranteed **1 million impressions per month**.



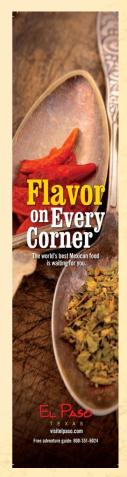
The El Paso CVB's "Real Adventure" Ad Campaign received five **prestigious awards**, to include a Silver Adrian Award from Hospitality Sales & Marketing Association International (HSMAI). This competition recognizes **the best in tourism advertising** around the world.











Digital and Social Media Efforts





Convention & Performing Arts Facilities Highlights

Venue Attendance

- Performance venues attendance up 19% over prior year (Abraham Chavez and Plaza Theaters and McKelligon Canyon Amphitheater).
- Pollstar, the leading entertainment publication, ranked The Plaza Theatre 58th in the 2012 Worldwide Mid-Year Top 100 Theatre Venues.



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Economic Impact

- Per Diem spent by incoming cast/crew totals \$186,113.
- Hotel room nights for cast/crew totals 2,160.
- \$602,000 has been spent in local advertisement to promote incoming events.

Attendance Highlights

The El Paso Convention Center

- El Paso ComicCon: **6,809** in September 2011
- The Christmas Fair: **11,826** in November 2011
- Generation 2000: **6,045** in March 2012
- Clint ISD graduation: 6,885 in June 2012

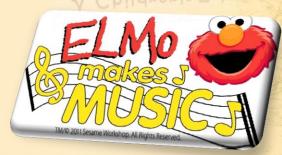


- Disney Live: 9,243 in September 2011
- Kevin Hart: **5,000** in March 2012
- Sesame Street: **7,836** in April 2012



- West Side Story: 4,413 in October 2011
- Mamma Mia!: 3,549 in April 2012
- Kids Excel: **4,973** in May 2012













WICKED at the Plaza Theatre

Attracted **29,780** Patrons

- Gross: **\$2,373,451.75**
- **16** Performances
- Per Diem spent by cast/crew totaled \$148,352
- \$173,344.52 was spent on advertising
- Single *largest grossing* Broadway event in El Paso's history

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Total guests: 1,019

• Gross: \$49,600

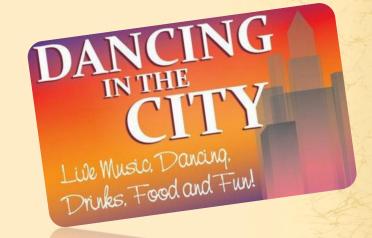
Huge success, rave reviews

Summer Entertainment Highlights



- Alfresco 10th anniversary
- Later start time based on patron input.





Dancing in the City is now a free event for all ages to enjoy.

- **Street Festival** hosted their largest car show to date with over 170 vehicles displayed.
- Overall attendance was 16,979 for the 2 day festival.

Summer Entertainment In The Canyon



 VIVA! El Paso is celebrating 35 years this season.



 Movies in the Canyon welcomed 16,466 patrons for free movies fall of 2011.



estStar Bank

Cool Canyon Nights in its 2nd season has been a huge success; attendance is projected over **13,300**.

Department Specific Budget Highlights

Variances/Changes from FY12 Adopted

- HOT Revenue Projection increased \$700,000 from FY11/12
- Increased Facility Revenue- \$150,000
- Projected use of Fund Balance \$363,333
- Debt Service / Capital Projects Reserve Fund Increase \$250,000

Reason for Changes: Factors, Budgetary Impact

- Increase in Hotel Occupancy Gross Revenue
- Projecting increased facility use resulting in greater revenues
 - Facility Rental Revenue- \$112,000
 - Parking and Ancillary Revenue- \$38,000
- Increase in City Personnel Services \$4,258
- Increase in overall Operating Expenses- \$328,372
- HOT Fund Balance continues to be used as a source of funding for special projects: 380 Agreement – DoubleTree Hotel, Project KickstArt, USBC

Hotel Occupancy Tax (HOT)

15.5% tax added to every hotel room night charge in City

6% State of Texas

2.5% County of El Paso

7% City of El Paso

2.5% Debt Service / Capital Funds

3% CVB / CPAC / MCAD Operations

1.5% Dedicated to CVB



FY13 City 7% Hotel Occupancy Tax (HOT)

*Basis Point Value \$1,310,000 per point

Total HOT Funding \$9,170,000

HOT Revenue Allocation:

Debt Service/Capital \$3,275,000 MCAD \$1,136,975 City Personnel Services \$70,193 380 Agreement \$135,000

CPAC \$1,379,189 CVB \$3,173,643

HOT Fund Balance Allocation:

380 Agreement \$80,000 USBC \$133,333 Strategic Communications \$150,000

El Paso CVB and El Paso CPAC

Division/Program	FY13 Revenue / FY2012 Adopted	Expense FY2013 Proposed	% Change +inc/-(dec)
HOT Revenue	8,470,000	9,170,000	8%
CPAC Facility Generated Revenue	4,350,000	4,500,000	3%
HOT Fund Balance Use	495,550	363,333	(27%)
Total Revenue	13,315,550	14,033,333	5%
CVB Operating Expense	3,028,713	3,173,643	5%
CPAC Operating Expense	5,698,927	5,879,189	3%
Debt Service / Capital	3,025,000	3,275,000	8%
City Personnel Services	65,935	70,193	6%
MCAD Allocation	1,136,975	1,136,975	0%
USBC		133,333	100%
Strategic Communications		150,000	100%
380 Agreement	360,000	215,000	(40)%
Total Expenditures	13,315,555	14,033,333	5%

Convention & Performing Arts Centers (CPAC) Estimated Revenue Sources

Estimated Revenue	FY2012	FY2013	% increase (decrease)
Parking Fee Revenue	\$ 750,000	\$ 813,000	8%
Facility Rent	\$ 859,000	\$ 971,000	13%
Catering/Concessions	\$ 1,950,000	\$1,815,000	(7)%
Ancillary	\$ 791,000	\$ 901,000	14%
Estimated Revenue	\$ 4,350,000	\$4,500,000	3%



Questions / Comments

